



Early Help

Service Directory

2021

(Quick Reference)

** For more in-depth information see 'Early Intervention
Service- Service Directory 2017 & 2018 copy'*

HEALTH	
<i>Age UK N Staffs</i>	01782 286209 info@ageuknorthstaffs.org.uk
<i>CAMHS and First Steps</i>	0300 123 0907 Option 4
<i>CAMHS Disability service</i>	01782 408358
<i>Changes Health & Wellbeing & Changes Young People (YP)</i>	01782 413101 stoke@changes.org.uk
<i>Disability Solutions</i>	01782 638300
<i>Edward Myers Unit (Harplands Hospital)</i>	01782 441713 01782 441715
<i>Lifeline</i>	01782 212800 01782 818570 www.lifeline.org.uk referrals@lifelinestoke.org.uk
<i>MIND</i>	01782 262100 0300 123 3393
<i>Savanna (Counselling Service)</i>	01782 433204 01782 433205 info@savanna.org.uk
<i>Stoke on Trent Recovery Service (Alcohol Abuse)</i>	07790372749 www.stokerecoveryservice.org.uk
<i>Sutherland Centre</i>	0300 123 0907

<i>(Mental Health)</i>	
<i>T3 Stoke on Trent Young Peoples Drug and Alcohol Service (High School)</i>	<i>01782 221090</i>
EDUCATION	
<i>Adult and Community Learning</i>	<i>01782 234775</i> <u>adult.learning@stoke.gov.uk</u>
<i>Autistic Spectrum Disorder (ASD) (Part of CAMHS)</i>	<i>01782</i> <i>408561/408373/408374</i>
<i>DWP (Families Matter)</i>	<i>07584342077 (Steve Gaunt-North and Central)</i> <i>07584342097 (Michael Bailey-South)</i>
<i>British Dyslexia Association</i>	<i>01782 848784</i>
<i>Early Years Intervention Service</i>	<i>01782</i> <i>231285/235489/236859</i> <u>EYIS@stoke.gov.uk</u> <i>01782 679819</i> <u>cdceducation@stoke.gov.uk</u>
<i>Jet (Jobs Enterprise and Training) (High School)</i>	<i>01782 231214/23121</i>
<i>Schools Admissions</i>	<i>01782 234598</i>

	<p>admissions@stoke.gov.uk 01782 237856 in-yearadmissions@stoke.gov.uk</p>
<p><i>School Admissions (Free School Meals and Transport)</i></p>	<p>FSM- 01782 236813 fsm@stoke.gov.uk Transport- 01782 234598/237856 admissions@stoke.gov.uk</p>
<p><i>Special Educational Needs-Monitoring and Assessment Unit</i></p>	<p>01782 232428</p>
<p><i>Stoke on Trent Virtual School (Children in care/ Educational Welfare)</i></p>	<p>01782 235355 www.stokevirtualschool.org.uk Howard Rowley 01782 233638 Ingrid Mather 01782 238043 Mobile 07748181747 Diane Crook 01782 237948 Sarah Rivers (Staffs) 0300 111 8000 email@staffs.gov.uk</p>

<p>WEA Family Learning (Adult Learning within reach)</p>	<p>0121 237 8120 westmidlands@wea.org.uk</p>

HOUSING	
Animal Lifeline	01782 638341
ARCH	01782 744533 info@archnorthstaffs.org.uk
Beth Johnson H A Housing Association	01782 219200
Blue Mountain Refugee Resettlement Service (Arch)	01782 744533 BlueMountain@archnorthstaffs.org.uk
Border Agency	01782 463607 UKBALIT Staffordshire DutyOfficer@ homeoffice.gsi.gov.uk

<i>Disability Resources Team</i>	01782 235200 (Stoke) 01782 296800 (Staffs)
<i>Gingerbread</i>	01782 344740 housingteam@gingerbreadcentre.co.uk 01782 215656
<i>Housing Asset Team (HAT)</i> <i>New name- Staffs Housing</i>	hello@staffshousing.org.uk 01782 744533
<i>Housing Standards</i>	01782 232087 housingstandards@stoke.gov.uk
<i>Lifeline and Telecare</i>	01782 234545 telecare@stoke.gov.uk www.stoke.gov.uk/telecare
<i>PDSA</i>	01782 413415
<i>Pest Control</i>	01782 234234
<i>Revival Home Improvement Agency</i>	01782 749202 revival@staffshousing.org.uk
<i>RSPCA</i>	www.rspca-staffsnorth.org.uk 0300 1234 999 (Cruelty Helpline) SOT Dog Warden

	01782 232055 www.stoke.gov.uk
Saltbox Restart (Supporting Homeless)	01782 815879 restart@saltbox.org.uk
Stoke Housing Solutions	01782 233696 01782 233693 www.stoke.gov.uk housing.adviceservices@stoke.gov.uk
YMCA (Hanley Branch)	01782 222376 hello@ymcans.org.uk

FINANCIAL	
Beat the Cold	01782 683813 0800 389 2258
Citizens Advice Bureau	Adrian Morgan 07852540082/ 07866158277

	03444111444 CAB 01782 201234 (Local)
Open Door SOT (Foodbank)	01782 844718
Potteries Moneywise	01782 408685 david.scott@snsCab.org.uk
Saltbox Money Matters (Aspire)	01782 207200 money@saltbox.org.uk Aspire 01782 635200
Turn2us (Fighting UK Poverty)	www.turn2us.org.uk
Uniform Bank St Marks Church (For Asylum Seekers- Shelton)	Rev'd Sally Smith 01782 266066
St Michaels Church Chell (Father Chris Coupe) (Signal Radio)	familiesworker@chelparish.org.uk or text 07411151819
Acts 356- Father Chris Routledge Clothing Bank-One off application	01782 929216 (St. Andrews)
Severn Trent Trust Fund	www.sttf.org.uk

	0121 355 7766
Family Action Welfare Grant	Grant.enquiry@family-action.org.uk

LOCALITIES	
Assisted Bin Collections (Stoke Council)	01782 234234 enquiries@stoke.gov.uk
Bulky Waste	01782 234234
Dog Fouling	01782 234234
Dog Warden	01782 234234
Noise Pollution	01782 232065 PublicProtection@stoke.gov.uk
CLOCK (Community :Legal Outreach Collaboration Keele- For Keele Students)	01782 733427

CHILDREN	
<i>Action for Children (Chesnut Lodge)</i>	01782 565522 07811023194
<i>Advice and Referral Team (SRT-Safeguarding Referral Team)</i>	01782 235100 Emergency Duty Team- 01782 234234
<i>Alice Charity</i>	01782 627017 www.alicecharity.com
<i>Arch</i>	01782 222412 cypdv@archnorthstaffs.org.uk
<i>ASD Team</i>	01782 408399
<i>Base58/ Catch 22 (Sexual Exploitation and Missing Children)</i>	01782 286862 07879423935 07899923598 (female) 07747442726 (male)
<i>CAFCASS (Children and Family Court Advisory and Support Service)</i>	0300 456 4000 Telephoneenquiries@cafccass. gsi.gov.uk
<i>Carole House NSPCC</i>	01782 958100 stoke@ncpcc.org.uk
<i>Caudwell Children</i>	0345 300 1348 www.caudwellchildren.com/ how-we-help/apply-for-support

<i>Child Sexual Exploitation Social Worker</i>	<i>Angela Davenhill 101 or 07769238950</i>
<i>Children with Disabilities Short Break Service (Safeguarding Children's Board)</i>	<i>01782 235100</i>
<i>Children's Holiday Fund</i>	<i>www.staffsfoundation.org.uk/grants/childrensholidayfund</i>
<i>Early Years SENCO Advisor</i>	<i>01782 231285 EYIS@stoke.gov.uk</i>
<i>Face 2 Face</i>	<i>Denise Deakin 07921046511 denise.deakin@scope.org.uk https://www.scope.org.uk/</i>
<i>Health Visitor (Health Hub)</i>	<i>03001240362</i>
<i>Home Start Staffordshire Adults & Children</i>	<i>01782 938912</i>
<i>NSPCC Carole House</i>	<i>01782 958100</i>
<i>NYAS Advocacy for Children and Young People</i>	<i>0808 808 1001 help@nyas.net</i>

Ruby Girl UK (Young Women)	info@rubygirluk.com www.rubygirluk.com/ruff-diamondz/
Ruff Diamondz (Young men)	info@rubygirluk.com www.rubygirluk.com/ruff-diamondz/
SENDIASS (Formally Parent Partnership Service)	01782 234101 01782 234847 liass@stoke.gov.uk www.sendiass-stoke.co.uk
School Nurse (Health Hub)	03003033923
Speech and Language	01782 234484
The Children with Disabilities Team (VCCP)	01782 235100
The Hygiene Bank Charity (Lucy Connor)	07811969575
YMCA	01782 222376 hello@ymcans.org.uk
Youth Offending Team (YOSP- / Youth Inclusion Support Programme-	01782 235858 hazel.sargeant@stoke.gov.uk

Preventing Anti-Social Behaviour)	
Youth Offending Team (Families Matter)	rob.morrey@stoke.gov.uk
Youth Services Team	youthteam@stoke.gov.uk
PACE (Parents against child sexual exploitation)	0113 240 5226 info@paceuk.info
Health Visitors (Hub)	03003033298
FGM (App)	www.petals.coventry.ac.uk
Children and Families First Staffordshire	info@cafstaffordshire.org.uk 01782 863762
Alice Charity	01782 627017 info@alicecharity.com www.alicecharity.com

ADULTS	
Adult Social Care & Wellbeing Approach	0800 561 0015 enquiries@approachstaffordshire.co.uk uk 01782 214999

<i>(People with mental health needs or socially disadvantaged)</i>	
<i>ARCH</i>	01782 744533 info@archnorthstaffs.org.uk 01782 222416 01782 205500
<i>ASD Team</i>	01782 408399
<i>Asist Advocacy (Stoke)</i>	01782 845584 enquiries@asist.co.uk
<i>Beth Johnson Foundation (Housing)</i>	01782 844036
<i>CAF/CASS (Children and Family Court Advisory and Support Service)</i>	0300 456 4000
<i>Carers Hub</i>	0330 123 1937 info@thecarershub.co.uk
<i>Casserole Club Healthy Staffordshire Hub (To provide an extra portion of food)</i>	0300 111 8006 www.casseroleclub.com
<i>Chepstow House (Brighter Futures)</i>	info@chepstowhouse.org.uk
<i>Dove Service</i>	01782 683155

(Housing & Families Matter)	www.thedoveservice.org.uk
FairShare (Food Surplus)	01316080967
Farm2grow	volunteers@farm2grow.co.uk
GLOW (Domestic abuse/ violence)	0330 0945559
Home Start (Staffordshire) Adults & Children	01782 938912
New Era (Domestic Violence Support)	03003033778
North Staffs MIND Befriending Service (Mental Health)	http://nsmind.org.uk/how-we-can-help/befriending-and-mentoring/ 01782 262100 (Stoke) 01782 618803 (Staffs)
Relate Dudson Centre- Mental Health)	01743 344010 0300 0032368
Revival (Befriending Service for Isolated/ Lonely) Health Watch SOT	0333 014 3389 revival@staffshousing.org.uk www.staffshousing.org.uk
Saltbox Carelink	01782 207200

	<u>carelink@saltbox.org.uk</u>
<i>Sanctus St Mark's (Homeless Charity)</i>	01782 266066
<i>Speech and Language Service</i>	01782 234484
<i>Stoke Recovery Service (Drug and Alcohol)</i>	01782 956119
<i>The Carers Hub</i>	0300 1231937 <u>carershub@peopleplus.co.uk</u>
<i>The Hygiene Bank Charity (Lucy Connor)</i>	07811 969575
<i>The Nurturing Programme (Now linked to Family Support Worker to refer)</i>	<u>www.familylinks.org.uk</u> 01782 232200